

**Tieto Laboratory Medicine Customer
Annual Meeting**

17 & 18 September 2009

**Venue: Tieto Malmö office
Conference hall: Hörsalen
Address: Carlskatan 6, 20120 Malmö
Telephone: +46 10 481 5300**



Agenda

Day 1: 17 September 2009

Common Session

09:30 – 10:00 Welcome Reception – mingle time

10:00 – 11:45

Opening Speech / Bjørn Myrvold and Max Bolling

Inspiration lecture / Mikael Södermalm

11:45 – 12:30 Lunch

12:30 – 14:30

- Short introduction Lab Medicine and RoS / Ingvar Rydén, Stella Ramette and Hilde Bratli
- RoS Message Management / Hilde Bratli
- Laboratory Information Management Systems, LIMS / Stella Ramette, Inge-Lise Svane
 - Its implications for our customers and the future
 - LIMS project in Denmark

14:30 – 14:45 Coffee break

14:45 – 16:00

Laboratory visits in Skåne

- Department of Pathology – UMAS
- Department of Clinical Chemistry - UMAS

Bus departs from Tieto office at 14:45. Bus departs from lab at 16:05 (to Tieto and Hotel).

18:00 (Note: Bus departs from Tieto office at 17:15)

Dinner at Wallman's Salonger, Gamle Cirkusbygningen, Copenhagen

Bus departs from Wallman's at midnight.



Day 2: 18 September 2009

Morning: Common Session

09:00 – 10:45

Voice of our customers

- Lean Management / Bjarne Beck from Helse Fonna, Haugesund
- National Patient Overview (NPÖ) - information customer report from pilot in Örebro / Ia Jansson from Örebro University Hospital
- SymPathy CytModule, for processing vaginal SMEARs at the pathology laboratory / Charlotte Örndal & Theo Papaioannou from Sahlgrenska University Hospital

10:45 – 11:00 Coffee break

11:00 – 12:00

Architecture for a Unified Laboratory / Tomas Vävargård & Eyvind Andersen

- Where are we now?
- Where we going?
- What are the next steps?

12:00 – 12:45 Lunch

Afternoon: Customer workshops – choice of workshops to attend

12:45 – 14:30

Workshop 1: Pathology and Cytology

1245-1305: Swedish National/Regional Register of Biobank (NAT-RBR) / Andreas Kindblom, Region Skåne

1305-1330: Development Contracts, version handling / Ingvar Rydén

1330-1400: Product Council, FlexLab/SymPathy / Theo Papaioannou & Ingvar Rydén

1400-14:30: Presentation of new modules for Workflow Management i SymPathy / Thomas P Olsson

Workshop 2: Chemistry

- Laboratory Workflow Monitor (LWM)
- POCT with e-learning
- Product Council and Tieto
- Content of version 2.4

Workshop 3: RoS (Message Management)

Formation of RoS Product Council

- Determine aim of RoS Product Council
- Discuss the content; member criteria and finance of Product Council
- Appointment of Product Council Chairperson

Coffee break from 14: 30 onwards (Flexible timing for individual workshop)

14: 45 – 15:00

Closing

- Summary
- Questions

Throughout the two days, there will be simultaneous demonstration and workstations for Pathology & Cytology, Clinical Chemistry, Genetics, Transfusion Medicine and Microbiology with specialists available for advice, training and questions.

Presenters

Tieto:

Bjørn Myrvold, Director of Healthcare Scandinavia

Max Bolling, Manager of Healthcare Scandinavia Product Unit

Ingvar Rydén, Product Business Manager (FlexLab SymPathy/Invitation/Microbiology/DoReMi)

Stella Ramette, Product Business Manager (FlexLab Chemistry)

Hilde Bratli, Product Business Manager (RoS & Clinical Workspace)

Inge-Lise Svane, Consultant, Healthcare Scandinavia Product Unit,

Thomas P Olsson, Product Manager, FlexLab SymPathy

Tomas Våvargard, Development Manager, Healthcare Scandinavia Product Unit

Eyvind Andersen, Chief Architect, RoS Message management

Customers:

Bjarne Beck, Helse Fonna, Haugesund

Ia Jansson, Örebro University Hospital

Charlotte Örndal & Theo Papaioannou, Sahlgrenska University Hospital

Andreas Kindblom, Region Skåne

Inspiration Speaker:

Mikael Södermalm, Lära för Livet.